



HYUNDAI
RECOGNIZED COLLISION
REPAIR CENTER

**To: Portsmouth Auto Body Center
700 Peverly Hill Rd.
Portsmouth, NH 03801**

SUBJECT: WELCOME

On behalf of Hyundai Motor America, I'd like to welcome you to the Hyundai Recognized Collision Repair Center Network. We are excited that you have enrolled in our program and have met all of the requirements to become a recognized center. We thank you for your commitment to make certain that our customers are able to find a repair center that can properly repair vehicles back to manufacturer's standards ensuring the fit, finish, durability, safety, and value they deserve. According to industry statistics, your shop is among the top 10% of collision repair businesses in the country and in an elite league as a best in class business operation. We are proud to have you as part of our network.

Hyundai's goal is to provide Hyundai vehicle owners with a network of reputable collision repair centers to choose from. Your business is a critical strategic component to this objective.

Thank you for your commitment to provide our mutual customers an exceptional experience and ensuring their safety and satisfaction.

Sincerely,

Barry Ratzlaff

Vice President, Customer Satisfaction
Hyundai Motor America